Terms & Conditions

Provisional bookings after 1st June 2025 can be held for up to 7 days. To confirm your party night booking, a £10.00 non-refundable or transferable deposit per person will be required.

Full payment is required 28 days prior to your event. We regret that if your party size decreases in numbers, all payments are non refundable or transferable.

One payment per booking to be made, no individual payments by attendees.

We reserve the right to move an event to an alternative room, subject to confirmed numbers, we will give as much notice as possible.

Table locations are subject to request and availability and cannot be guaranteed. We reserve the right to join smaller parties together.

If the full balance is not received at least 28 days prior to your event, we reserve the right to cancel your booking without refund of any deposits paid.

Pre orders for all attendees including special dietary requirements must be confirmed no later than 28 days prior to your event.

Drinks packages can be pre ordered up to 14 days prior to your event, any orders after this time are subject to availability.

All food items are subject to change at any point by the hotel without prior notice.

Any guest with an allergy of any kind must be notified to the events team 28 days prior to the event. A menu detailing allergen information is available upon request. Whilst every effort is made to be extremely careful, we cannot guarantee any of our food / drinks will be free of any traces of allergens.